

ARRIVAL & DEPARTURE GUIDE

Detailed arrival/departure and ground experience information to help you prepare for your next mission with us.

ZSPD/PVG

Shanghai Pudong International Airport

PREPARED BY
UNIVERSAL AVIATION

24/7 SUPPORT
+86-10-84163089



ARRIVAL PROCEDURES



PASSENGER AND CREW ARRIVALS

INTERNATIONAL ARRIVAL AT VVIP-H LOUNGE

Upon arrival, a customs and immigration officer will board the aircraft for inspection. Passengers and crew must show the officer their passports and crew ID cards. Universal staff will greet passengers on the ramp once they can disembark the aircraft. Passengers will board a shuttle to the VVIP-H Lounge for CIQ processing. Passengers' luggage will be transported to VVIP-H Lounge by porters in a different vehicle.

The crew will be transported to the Main Terminal for CIQ processing.

DOMESTIC ARRIVAL AT VVIP-A LOUNGE

Upon arrival, passengers and crew may disembark the aircraft and board a shuttle to the VVIP-A Lounge. Porters will transport luggage in a separate vehicle to the VVIP-A Lounge and loaded into their ground transport vehicle.

PASSENGERS WITH DISABILITIES

WHEELCHAIR AVAILABLE

A wheelchair is available upon request. A staff member will assist passengers with disabilities in deplaning and transport them to the Main Terminal.

PET ARRIVALS

PERMITTED WITH VALID DOCUMENTATION

Pets allowed in China include cats and dogs. Pets must have an official quarantined certificate and current vaccine certificates from a licensed veterinarian. All pets need to be safely contained in their kennels before disembarking. Airport officials will scan each pet's Microchip/Pet ID before being allowed to leave the ramp.

DEPARTURE PROCEDURES

PASSENGERS AND CREW DEPARTURES

INTERNATIONAL DEPARTURE AT VVIP-H LOUNGE

Passengers will be greeted by Universal staff at VVIP-H Lounge. They will clear CIQ and security at the VVIP-H lounge. After CIQ and security are completed, and everyone has been cleared, passengers will board a shuttle to the aircraft for departure.

The crew will need to clear CIQ and security at the Main Terminal. After being cleared, a shuttle will transport the crew to the aircraft.

DOMESTIC DEPARTURE AT VVIP-A LOUNGE

Upon arrival, passengers and crew will be greeted by airport staff at VVIP-A Lounge. Once everyone has arrived, they must clear security before boarding the aircraft. A shuttle will take them to the aircraft for departure.



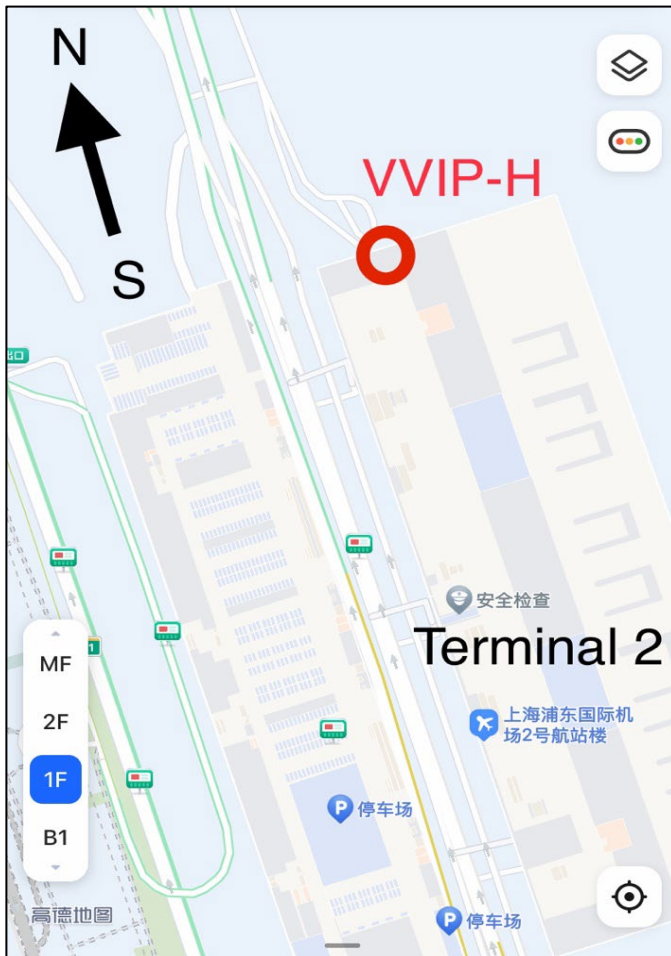
LUGGAGE HANDLING

Porters will handle all luggage. Luggage is never left unattended and will be handled with care. Universal staff will make sure all safety and security protocols are followed.

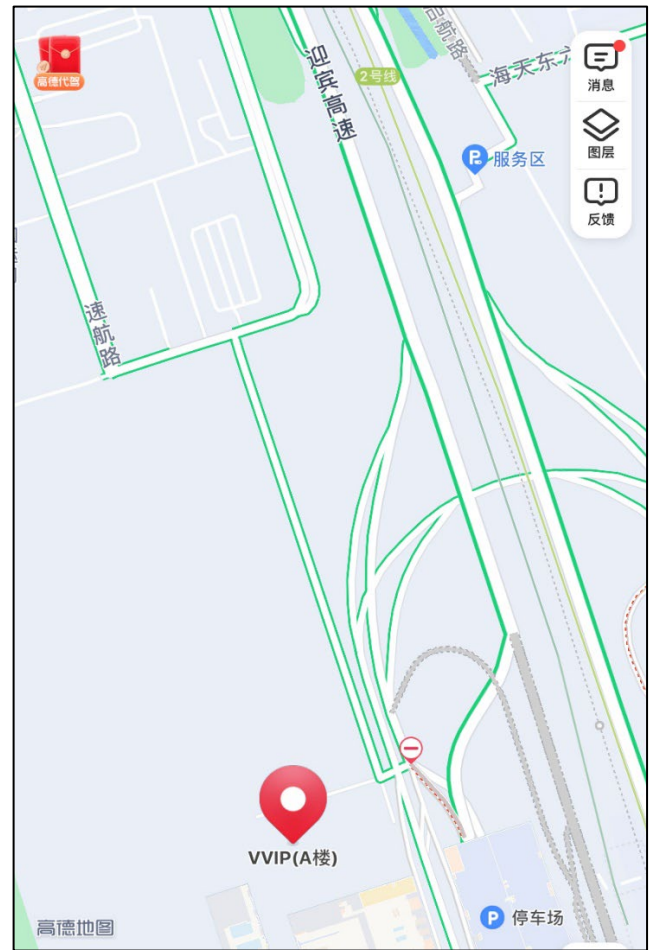
PASSENGER GROUND TRANSPORTATION

ADDRESS FOR DRIVERS: No. 6000, Yingbin Ave, Pudong District, Shanghai, China

VVIP-H LOUNGE



VVIP-A LOUNGE



USEFUL LINKS & RESOURCES

- [SHANGHAI, CHINA \(ZSPD\) INFORMATION](#)
- [FOR OPERATIONS BASED IN ASIA-PACIFIC](#)
- [FEASIBILITY - IQ - MISSION PLANNING INTELLIGENCE](#)
- [TRIP SUPPORT](#)



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