

ARRIVAL & DEPARTURE GUIDE

Detailed arrival/departure and ground experience information to help you prepare for your next mission with us.

EIDW/DUB

Dublin International Airport

PREPARED BY
UNIVERSAL AVIATION

24/7 SUPPORT
+35 31 814-5777



ARRIVAL PROCEDURES



PASSENGERS AND CREW ARRIVALS

PLATINUM SERVICES (GA TERMINAL)

Upon arrival, passengers will be greeted by a Universal Aviation staff member as they disembark their aircraft. Both passengers and crew will be transported from the aircraft to the Platinum Services building for CIQ processing. Everyone will need to have their passports on hand and ready to show them to the immigration officer. The process itself should take only a few minutes.

Universal is required to provide Irish Immigration and Customs with all passenger and crew details in advance of scheduled arrival to aid in a more efficient process. Customs officers are not always present for arriving passengers, but if they are, they may want to do a quick luggage check. After clearing immigration, all passengers and crew are then assisted to the entrance of the Platinum Service building, where their ground transport driver will meet them.

LUGGAGE

HANDLED BY ASSIGNED PORTERS

Porters will transport luggage from the aircraft to the Platinum Service building. Upon clearing immigration and customs, everyone's luggage will be transported and loaded onto their ground transport vehicles. Luggage is never left unattended for security purposes.

DISABILITIES

Universal can arrange a wheelchair if necessary. To avoid delays, please request a wheelchair prior to arrival. Depending on the passenger's mobility, they may be assisted and transported to the Platinum Service building in a Universal VIP vehicle.

PARKING

PARKING STANDS

GA aircraft parking is allocated by the airport thru Universal.

GROUND TRANSPORTATION

MEET THE DRIVER AT PLATINUM SERVICES (GA TERMINAL)

Schedule ground transportation prior to arrival to avoid any delays. A Universal staff member will escort passengers and crew to the ground transport meeting point, where they will meet their driver.

PETS

DOGS, CATS, AND FERRETS ARE ALLOWED

The passenger must submit the necessary documents for importing the pet into Ireland prior to arrival. For detailed requirements, view the step-by-step guides on the [Ireland Pet Travel website](#).

DEPARTURE PROCEDURES

PASSENGERS AND CREW DEPARTURES

PLATINUM SERVICES (GA TERMINAL)

Passengers may be dropped off at the entrance of the Platinum Services building for CIQ processing. A Universal staff member will greet passengers and crew to assist with luggage and bags. All liquids, gels, aerosols, gases, and portable electronics must be removed for screening. After clearing CIQ, passengers and crew will be loaded into a Universal VIP vehicle to be transported to their aircraft for departure.

LUGGAGE

HANDLED BY ASSIGNED PORTERS

Porters will transport luggage from the ground transport vehicle to the Platinum Services building for CIQ processing. Upon clearing immigration and customs, everyone's luggage will be transported and loaded onto their aircraft for departure. Luggage is never left unattended for security purposes.

DISABILITIES

Universal can arrange a wheelchair if necessary. To avoid delays, please request a wheelchair prior to arrival. Depending on the passenger's mobility, they may be assisted through the screening process. Once cleared from CIQ, the passenger will be transported on a Universal VIP vehicle to the aircraft.

PETS

The passenger must submit the necessary documents for exporting a pet into their country of destination prior to arrival. For detailed requirements, view the step-by-step guides on the [Ireland Pet Travel website](#).





PASSENGER GROUND TRANSPORTATION

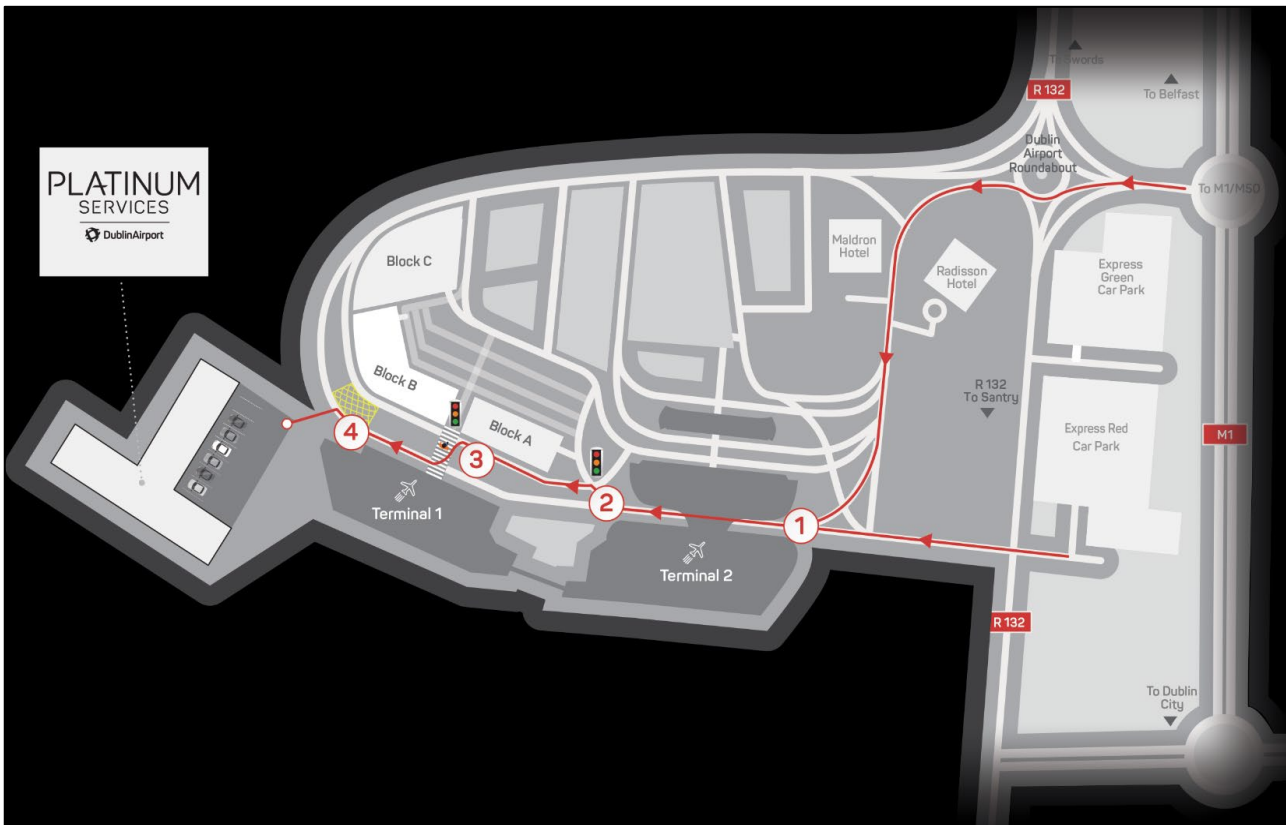
GROUND TRANSPORTATION

Passengers and crew will be greeted by Universal staff at the entrance of the Platinum Services building. They will escort everyone into the CIQ area for processing. Once everyone is cleared from CIQ, we will assist with transporting everyone to the aircraft for departure via Universal VIP vehicles.

PLATINUM SERVICES AIRPORT ADDRESS: Rock, Swords, Co. Dublin, K67 F6T3, Ireland
(Refer to map on page 4)

DIRECTIONS TO THE PLATINUM SERVICES BUILDING

<p>1</p> <p>Follow the signs for Terminal 1 Car Parking. Stay in the right hand lane as you drive under Terminal 2.</p> 	<p>2*</p> <p>* IMPORTANT*</p> <p>Before you reach Block A Short Term Car Park there is an immediate turn on your left (sign posted Platinum Services) which has restricted access, you have permission to turn onto this road.</p> 	<p>3</p> <p>This leads you onto Arrivals Road for Terminal 1. Take the far left lane at the pedestrian crossing outside arrivals.</p> 	<p>4</p> <p>Go straight and you'll find Platinum Services, right beside Terminal 1. Proceed slowly and the car park entrance will be on your left hand side immediately after the Aircoach bus stop.</p> 
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USEFUL LINKS & RESOURCES

- [IRELAND, DUBLIN \(EIDW\) INFORMATION](#)
- [DUBLIN AIRPORT BUSINESS AVIATION DESTINATION GUIDE](#)
- [IRELAND PET TRAVEL WEBSITE](#)
- [PLATINUM SERVICES -DUBLIN AIRPORT](#)
- [CONTACT DETAILS TO ARRANGE PET INSPECTIONS PRIOR TO ARRIVAL IN TO DUBLIN](#)
- [INFORMATION ON DUTY-FREE ALLOWANCES](#)
- [TOURISM IRELAND TO HELP PLAN ITINERARIES](#)
- [LATEST WEATHER FORECAST, INCLUDING RAINFALL RADAR](#)
- [HERTZ CAR HIRE- DUBLIN AIRPORT](#)
- [DUBLIN ENTERTAINMENTS GUIDE](#)
- [WALK IN DOCTOR'S CLINIC IN DUBLIN CITY](#)
- [FEASIBILITY-IQ – MISSION PLANNING INTELLIGENCE](#)
- [TRIP SUPPORT](#)